

Out of hours Assistance

In the unfortunate event you have an emergency outside of our standard working hours (9am – 5.30pm Monday to Friday, excluding bank holidays), please contact our dedicated 24/7 Out of Hours service administered by our trusted third-party provider, Smooth Property Maintenance.

For a Commercial or a Rented residential property within a commercial property, please call **0333 090 3575**.

In the first instance, we do encourage you to check with your own service provider and/or with your neighbours to see if their property is also affected. Please find below a list of helpful contacts:

- National Gas Emergency Helpline 0800 111 999
- UK Power Networks 0800 31 63 105
- Thames Water 0845 9200 800
- Police/Ambulance/Fire 999
- Non-emergency Police 101